

## **YONDR FAQ'S**

### **What is Yondr?**

Yondr creates phone-free spaces for artists and guests, allowing a phone-free performance in the moment and without distraction. No cell phones, smart watches, cameras or recording devices are permitted in the performance area.

### **How does it work?**

Upon arrival and after your mobile tickets is scanned, all phones and smart watches are placed in Yondr cases by designated staff and will be unlocked at the end of the show. Guests maintain possession of their phones at all times. Guests may access their phones in the designated Phone Use Areas in the venue at any time during the show.

### **If I'm on-call for work or have a babysitter at home, where can I check my phone?**

Be sure to set your phone to vibrate prior to locking it in the Yondr case. You will be able to feel the phone vibrate through the Yondr case and may use the phone throughout the night at the designated Phone Use Area in the venue.

### **"I didn't know that no phones are allowed. What if I don't want to do this?"**

This is the show policy, and as a result we cannot allow entry to any guests with cell phones or smart watches if they are not secured in a Yondr case.

### **"Will the pouch affect my phone in any way?"**

No

### **"My watch doesn't record so I don't want to put it into the pouch."**

Most smart watches actually do have audio recording capabilities, and therefore the artist has requested that we lock these up as well. Fitbits and other wellness device do not need to be locked up.

### **"This is a mobile only show - my ticket is on my phone."**

Your mobile ticket will be screened upon entry and staff will then place the device into the Yondr pouch.